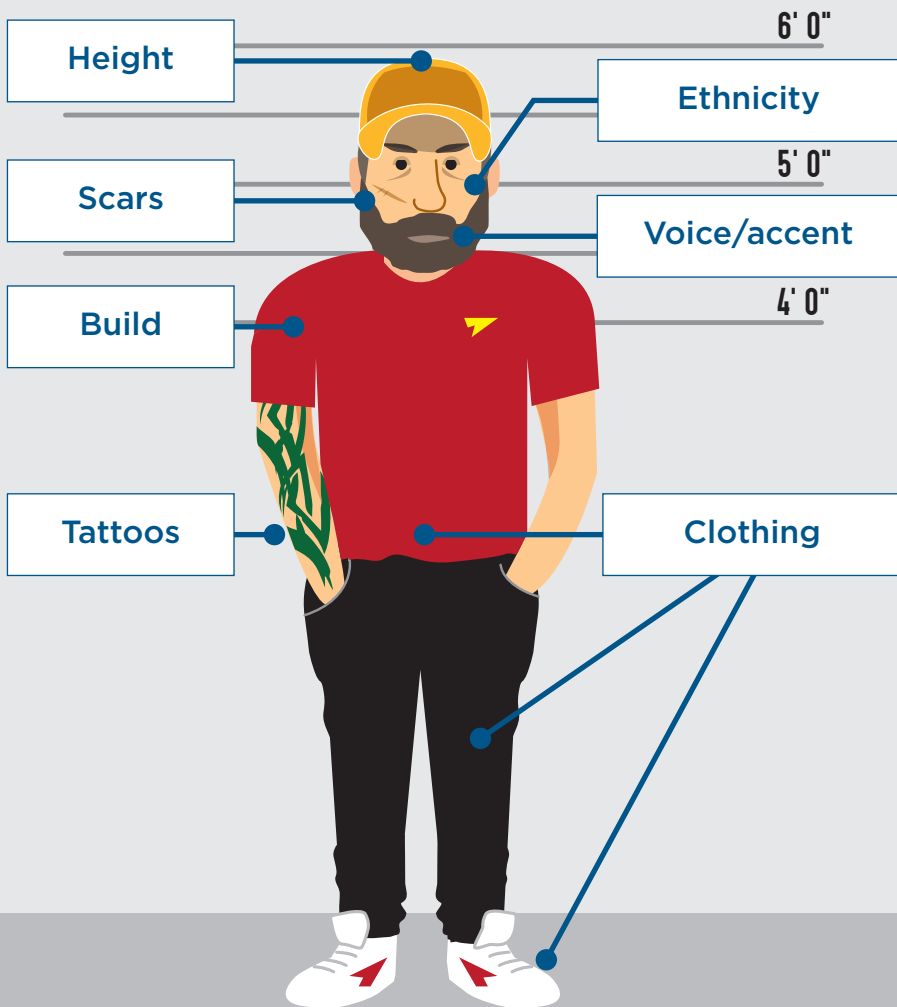


With the number of robberies increasing, retailers should think about how they can prepare and respond in the event of a robbery. Make sure you are utilising existing security measures to prevent your premises becoming a target for robbers. Assess your risk by following these steps: identifying the hazards, deciding who might be harmed and how, evaluating the risks and deciding on precautions, recording the findings and implementing them, and regularly reviewing your policies.

Key characteristics police request for crime reports



Top tips

- 1 Look out for anyone acting suspiciously (e.g. waiting outside the store, taking pictures in store, looking around for cameras, asking questions about store security).
- 2 Do not discuss security with anyone who does not work in your business.
- 3 Ensure CCTV is working every day and that all cameras remain free from obstruction.
- 4 Keep till floats to a minimum.
- 5 All cash should be stored securely. Do not leave cash unattended.

In the event of a robbery

- | | | | |
|---|--|---|--|
| 1 | Remain calm and follow the robbers' instructions. | 3 | Never chase after robbers. When safe, call 999 immediately. |
| 2 | Raise the alarm if it is safe to do so and get yourself to a safe place. | 4 | Close the store and write down a description of the robbers and any information about their getaway vehicle. |